

Amanda B. Click, MLIS & PhD

Education

PhD, Information Science University of North Carolina at Chapel Hill	2016
MLIS, Library and Information Studies University of North Carolina at Greensboro	2008
BS, Science, Technology & Culture Georgia Institute of Technology	2003

Professional Experience

Head of Research & Instruction 2020 – Present

U.S. Naval Academy, Nimitz Library
Research & Instruction Department

- Leads, supervises, and evaluates librarians in the Research & Instruction Department in alignment with library and institutional policies and priorities
- Oversees the planning, execution, and assessment of information literacy and research support services
- Formulates and revises policies and procedures related to the work of the Research & Instruction Department
- Facilitates collaboration and communication among various library and academy departments and advocates for the needs of the department
- Collaborates with other library department heads and staff to support the library's mission, vision, and goals; leads library-wide projects as needed
- Serves as library subject specialist for midshipmen and faculty in the Department of Leadership, Ethics and Law
- Demonstrates leadership and expertise by providing high-quality research support services as evidenced by staffing the research help desk, teaching information literacy sessions, holding individual research consultations, providing research support tailored to meet the needs of faculty, and creating resources for asynchronous research support

Business Librarian/Assistant Librarian 2016 – 2020

American University (AU), Bender Library
Research, Teaching & Learning (RTL)

- Provided high-level research support to Kogod School of Business faculty and students, and others on campus with business research needs, using a variety of information technology tools and online information sources
- Provided general research support to the AU community at the Research Assistance Desk, including in-person, phone, and chat reference services
- Taught subject-specific library instruction sessions for Kogod students, covering a variety of business-specific resources as well as big picture information literacy concepts
- Served as chair of the Collections Management Team, selecting print and digital materials to support AU student and faculty research
- Developed and maintained online tools to support student learning and research, such as research guides and tutorials
- Served as the Writing Studies Coordinator, managing tier one of the information literacy program in which librarians work with college writing faculty to provide course integrated library instruction

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- Coordinated projects to promote open access on campus, including serving on the library's open access funding committee
- Designed and conducted research using a variety of methods on: open access, business information literacy, and assessment of library support and services

Doctoral Fellow/Project Manager

2011 – 2016

University of North Carolina at Chapel Hill
School of Information & Library Science (SILS)

- Organized and moderated events such as the Library Leadership Symposium (March 2014), which brought together senior leaders in the field to share their expertise with SILS students and other library professionals, and the Global Library Leadership workshop (May 2013), a two day workshop in Cairo, Egypt and was attended by over 40 library and information science professionals from all over the Middle East and North Africa
- Collaborated with Libraries Thriving to develop the Global Information Issues webinar series (2012-2013), which included five sessions attended by more than 700 participants from all over the world, and covered topics from international librarianship to digitization to information literacy assessment
- Designed and conducted research using a variety of methods on: cross-cultural adaptation and the research process, globalization and academic libraries, information literacy programs worldwide, academic integrity and the use of academic information
- Served as lead editor for a volume about library and information science in the Middle East; developed proposed, managed peer review, editing, and publication processes with authors from all over the world
- Served as project manager for SILS executive education initiative, fostered collaboration between faculty and government employees, moderated and assessed workshop sessions
- Led a project to develop the Global Training Resources for Information Professionals (GTRIP), a repository designed to support training and professional development of librarians and information professionals in environments with limited resources

Instruction and Reference Librarian

2008 – 2011

The American University in Cairo (AUC), Main Library
Research & Information Services

- Served as Coordinator of Instruction, managing eight librarians and redesigning curriculum
- Taught information literacy sessions for a variety of subjects and audiences, including both graduate and undergraduate level courses, faculty, staff and external users
- Led an international research project sponsored by the American International Consortium of Academic Libraries (AMICAL), using ethnographic methods to study how students conduct research and use the library and campus spaces for learning
- Designed a project to evaluate librarian teaching effectiveness, collecting data from stakeholders using multiple methods
- Served as library liaison to the Accounting and Management Departments in the School of Business, partnering with department faculty for collection development and information literacy instruction purposes

Selected Publications

Edited Volumes

Click, A., Ahmed, S., Hill, J., & Martin, J. (Eds.). (2016). *Library and information science in the Middle East and North Africa*. Berlin, Germany: IFLA/De Gruyter.

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Refereed Journal Articles

- Houlihan, M. A., Click, A. B., & Wiley, C. W. (2020). Twenty years of business information literacy research: A scoping review. *Evidence Based Library and Information Practice*, 15(4), 124-163. <https://doi.org/10.18438/eblip29745>
- Click, A., & Borchardt, R. (2019). Library supported open access funds: criteria, impact, and viability. *Evidence Based Library and Information Practice* 14(4), 21-37. <https://doi.org/10.18438/eblip29623>
- Click, A. (2018). International graduate students in the United States: Research processes and challenges. *Library and Information Science Research*, 40(3), 153-162. <https://doi.org/10.1016/j.lisr.2018.05.004>
- Click, A. B., Wiley, C. W., & Houlihan, M. (2017). The internationalization of the academic library: A systematic review of 25 years of literature on international students. *College & Research Libraries*, 78, 328-358. <https://doi.org/10.5860/crl.78.3.328>
- Houlihan, M., Wiley, C. W., & Click, A. B. (2017). International students and information literacy: A systematic review. *Reference Services Review*, 45(2), 258-277. <https://doi.org/10.1108/RSR-06-2016-0038>
- Click, A. B. (2014). "Taking something that is not your right": Egyptian students' perceptions of academic integrity. *Libri: International Journal of Libraries and Information Studies*, 64(2), 109-123. <https://doi.org/10.1515/libri-2014-0009>
- Houlihan, M., & Click, A. (2012). Teaching literacy: Methods for studying and improving library instruction. *Evidence Based Library and Information Practice*, 7(4), 35-51. <https://doi.org/10.18438/b88w3b>
- Click, A., Stöpel, M., Alam, M.T., Kreidieh, S., Flanagan, D., Foster, N.F., & Ray, K. (2012). [Studying students across borders: An ethnographic study of research behavior](#). *International Journal of Library Science*, 5(1), 1-13.

Book Chapters

- Wiley, C., Houlihan, M., & Click, A. (2020). [Evidence-based practice in LIS: The systematic review](#). In Fullington, B. West, & F. Albarillo (Eds.), *Reflections on practitioner research: a practical guide for information professionals* (pp.197-210). Chicago, IL: Association of College and Research Libraries.
- Click, A. B., & Houlihan, M. (2016). Library instruction programs at American-style academic libraries outside of the United States. In R. Pun, S. Collard, & J. Parrott (Eds.), *Bridging worlds: Emerging models and practices of U.S. academic libraries around the globe*. Chicago, IL: Association of College and Research Libraries.
- Click, A. B., Drewry, J., & Khalifa, M. (2016). Library and information science research in the Arab world: A systematic review 2004-2013. In A. Click, S. Ahmed, J. Hill, & J. Martin (Eds.), *Library and information science in the Middle East and North Africa*. Berlin, Germany: IFLA/De Gruyter.

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Conference Proceedings

Click, A. (2017). Stress, adaptation, growth: International students seeking and using scholarly information. *Proceedings of the Association for Information Science and Technology*, 54(1), 642–644. <https://doi.org/10.1002/pra2.2017.14505401099>

Additional materials available at amandaclick.com/asist2017

Click, A., Drewry, J., & Khalifa, M. (2014). The effects of political and social turmoil on LIS research in the Arab world. Proceedings of the International Federation of Library Associations (IFLA) World Library and Information Congress (Lyon, France). Available at <http://library.ifla.org/833/>

Moran, B., Ahmed, S., Click, A., Hill, J., & Martin, J. (2014). Flexible strategies for uncertain times: An innovative approach to LIS education in the Middle East and North Africa. *Proceedings of the International Federation of Library Associations (IFLA) World Library and Information Congress* (Lyon, France). Available at <http://library.ifla.org/848/>

Other Publications

Click, A., & Ivey, O. (2019). Building an impact narrative. *Information Outlook*, 23(2), 17-19. Available at <https://www.sla.org/wp-content/uploads/2019/04/10MarApr2019-InfoResearch.pdf>

Click, A. B. (2018). *Profiles of academic library services for international students*. New York, NY: Primary Research Group.

Click, A. (2012). Issues of plagiarism and academic integrity for second-language students. *MELANotes*, 85(2012), 44-53. Available at <http://www.mela.us/MELANotes/MELANotes85.pdf>

Click, A., & Walker, C. (2011). Meeting the reference expectations of ESL students. *College & Research Libraries News*, 72(1), 20-23. Available at <http://crln.acrl.org/content/72/1/20.full>

Selected Presentations

Conference Presentations

Click, A., Houlihan, M., & Wiley, C. (2019, June 18). *Distilling the evidence: A systematic review of business information literacy*. Evidence Based Library and Information Practice, Glasgow, Scotland.

Click, A. (2018, June 12). *Building an impact narrative: Assessing library support for the business school community*. Poster session presented at the Special Libraries Association Annual Conference, Baltimore, MD. Available at amandaclick.com/sla2018

Click, A., & Borchardt, R. (2018, May 14). *Promote yourself! Managing your research & scholarly profile*. Conference on High Impact Research, Washington, DC.

Click, A., & Borchardt, R. (2017, November 9). *Follow the money: An exploratory study of open access publishing funds' impact*. The Charleston Conference, Charleston, SC.

Wiley, C. W., Click, A. B., Houlihan, M. (2017, June 25). *Synthesizing the LIS research on international graduate students*. Poster session presented at the American Library Association (ALA) Annual Conference, Chicago, IL. Available at amandaclick.com/ala2017

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- Click, A. B. (2017, March 24). *Cross-cultural adaptation: international students, research & academic integrity*. Poster session presented at the Association of College & Research Libraries Conference (ACRL), Baltimore, MD. Available at amandaclick.com/acrl2017
- Click, A. (2015, October 22). *International students and academic integrity: Global perspectives on a complex issue*. European Conference on Information Literacy (Doctoral Forum), Tallinn, Estonia.
- Click, A., & Houlihan, M. (2015, October 20). *Information literacy abroad: A global snapshot of American-style academic libraries*. European Conference on Information Literacy, Tallinn, Estonia.
- Click, A., & Walker, C. (2014, February 28). *Motivations, definitions, and the "plagiarism trap": Perceptions of academic integrity across cultures*. International Center for Academic Integrity (ICAI) Annual Conference, Jacksonville, FL.
- Moran, B., Click, A., Ramdeen, S., & Martin, J. (2014, January 23). *Educational entrepreneurship in international settings: Lessons learned from LIS collaboration in the Middle East and North Africa*. Association for Library and Information Science Education (ALISE) Annual Conference, Philadelphia, PA.
- Click, A. (2013, June 14). *Cross-campus collaboration for academic integrity*. American International Consortium of Academic Libraries (AMICAL) Annual Conference, Rome, Italy.
- Click, A., & Walker, C. (2013, May 3). *Picture this! Instruction librarians promoting academic integrity*. LOEX Annual Conference, Nashville, TN.
- Click, A., & Walker, C. (2013, February 6). *Authentic teaching: Lessons from instruction librarians*. Conference on Higher Education Pedagogy, Blacksburg, VA.
- Click, A. (2010, October 31). *Ask the right questions: Matching content and outcomes in an IL course*. Information Literacy Network Annual Conference, Dubai, United Arab Emirates.
- Click, A., & Walker, C. (2010, March 30). *Coursework, conferences, and the classroom: On-the-job training for new IL practitioners*. Librarians' Information Literacy Annual Conference (LILAC), Limerick, Ireland.

Invited Talks

- Click, A., Lau, C., Emmelhainz, C., Runyon, C., Jeziorski, C., & Spires, K. (Panelist). (2019, June 24). *Leaning international: Stories from the field*. American Library Association Annual Conference, Washington, DC.
- Click, A., Burley, R., & Wilder, R. (2018, February 7). *A tale of two continents – open access in Europe and the US*. Association of American Publishers, Professional and Scholarly Publishing Annual Conference, Washington, DC.
- Click, A. (2017, November 30). *"I consider it really seriously now:" International students' perceptions of academic integrity*. University College London Qatar, Doha, Qatar.
- Click, A. (2013, March 25). *The Arab Spring: Social movements and social media*. Cleveland State Community College, Cleveland, Tennessee.

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Click, A. (2012, April 13). *Social movements and libraries: From Tahrir Square to Occupy Wall Street*. Belmont University, Nashville, Tennessee.

Click, A., Abdullahi, I., & Lor, P.J. (Panelist). (2011, November 14). UNCG iDEAL Summit Panel. *Rethinking the local: Re-imagining libraries in a flattening world*. University of North Carolina at Greensboro, Greensboro, North Carolina.

Workshops

Click, A., Houlihan, M., & Wiley, C. (2020, March 13). *Evidence-based practice in business librarianship* [Invited workshop]. Southern University and College Academic Business Librarians (SOUCABL) Conference, Athens, Georgia.

Wiley, C., Houlihan, M., & Click, A. (2019, June 16). *Information overload: Using the systematic review to support evidence-based practice* [Workshop]. Evidence Based Library and Information Practice, Glasgow, Scotland.

Click, A. (2012, April 7). *Developing the teacher librarian* [Workshop]. American International Consortium of Academic Libraries (AMICAL) Annual Conference, Sharjah, United Arab Emirates.

Click, A., & Walker, C. (2011, April 19). *Student in a strange land: Providing instruction to ESL students* [Workshop]. Librarians' Information Literacy Annual Conference (LILAC), London, England.

Webinars

Click, A. (Moderator). (2018, March 23). [*Instruction and outreach for diverse populations: International students*](#). ACRL Instruction Section webinar series.

Click, A. (Moderator). (2012, November 6). *Adventures in international librarianship: Living and working outside of the United States*. Global Information Issues webinar series.

Pressley, L., & Click, A. (2013, January 22). *Basics of information literacy assessment*. Global Information Issues webinar series.

Awards & Honors

BRASS Emerald Research Grant Award
Reference & User Services Association
Business Reference & Services Section 2019

Educating Librarians in the Middle East:
Building Bridges for the 21st Century (ELIME-21) Fellowship 2011 – 2015
Institute of Museum and Library Services

Leadership Development Scholar 2014
UNC-Chapel Hill Graduate School

Foreign Language and Area Studies (FLAS) Award 2012
Carolina Center for the Study of the Middle East and Muslim Civilizations

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Emerging Leader
American Library Association 2012

George Atiyeh Prize
Middle East Librarians Association 2011

Service Activities

U.S. Naval Academy
Nimitz Library
Marketing & Outreach Committee 2020 – Present
Equity, Diversity & Inclusion Committee 2020 – Present

Association of College & Research Libraries (ACRL)
Instruction Section
Leadership & Management 2020 – Present
Instruction for Diverse Populations Committee (Chair) 2017 – 2020

Reviewer
Evidence Based Library and Information Practice 2010 – Present
Communications in Information Literacy 2017 – Present

American University
Information Literacy Committee (Chair) 2016 – Present

American University
Ethical Reasoning CORE Committee 2017 – 2020
Written Communication & Information Literacy CORE Committee 2019 – 2020

Teaching

LBSC 602: Serving Information Needs
University of Maryland, Adjunct Lecturer Spring 2018

Information Literacy
University College London Qatar, Invited Lecturer November 2017

INSC 350: The Information Consumer (online)
University of Tennessee, Knoxville, Adjunct Instructor Fall 2017

LIS 665: Information Literacy (online)
University of North Carolina at Greensboro, Adjunct Instructor Spring 2017

INLS 758: International and Cross-Cultural Perspectives for
Information Management Fall 2014
University of North Carolina at Chapel Hill, Teaching Practicum

LALT 101: Information Literacy 2008 – 2011
American University in Cairo, Librarian/Instructor